

NovaPure® Components

Case Study



Understanding the Impact of Equipment and Component Selections

The Challenge

Each year, generics manufacturers offer low-cost options for patients and provide needed medications when critical drugs are in short supply. To lead in today's generic drug environment, manufacturers need to file drug applications quickly, as well as respond to un-forecasted market demand. In addition, industry quality expectations are higher than ever before.

To meet these unique needs, a West customer made the determination to shift production to isolator technology to help improve production yields and enhance quality levels of their drug product. Such a change would help the company by delivering components in a fast and economical way that would not compromise on quality. To help aid in the transition, our customer contacted West experts.

Considerations

Making sure West customers understand the full impact of equipment and component selections is critical to ensuring proper operational effectiveness. In this instance, West was invited to participate as a partner and industry expert, which enabled West experts to present a variety of relevant options around component introduction. While the customer had extensive experience with sterilized product, a large majority of the US team believed moving away from internal component preparation was the best thing to do.

The Solution

West and its customer worked together on a solution built around expanding our partnership further into new areas, products and services. West was able to provide the customer a solution of sterile, ported bag components. Working together has enabled both companies to grow and establish a strong relationship as preferred and trusted partners.