

Product

- Pen Injectors
- Cartridges
- Pen Needles
- Automated Injector Release Test System

Industry Challenge

- Intermittent dose accuracy
- DVT in-process check failures
- Throughput versus data collection

West Resolution

- Comprehensive investigation of existing automated process steps and root cause investigation followed by risk-ranked testing strategy
- Final analysis lead to root cause identification and effective corrective actions related to the customer process

